



cockpit
IT Service Manager

Monitoring - SNMP access

FAQ document

Table of contents

Introduction.....	3
Network configuration.....	4
Portal configuration.....	5

Introduction

The aim of this document is to help technicians to configure SNMP (Simple Network Management Protocol) access on equipments in order to monitor them remotely using the Cockpit IT Service Manager engine.

Network configuration

Cockpit IT Service Manager engine uses SNMP (UDP) protocol to connect equipments remotely. The engine connects the SNMP agent on the monitored equipment.

This protocol must be authorized on the network between the engine and the target server (by default, the SNMP port is 161).

Portal configuration

Connect the Cockpit IT Service Manager portal.

To enter connection information into the server, follow the procedure below.

1. Go to the "Infrastructure / Equipments / Management" menu
2. Open the target server (editing mode)
3. In the tab "Parameters" fill in the following fields

Field	Notes
DNS name	Name of the equipment as it is identified on the network and used for SNMP connection
Port	If empty, 161 value will be used
Community string / password	
Version	

4. Save

Document end